



# **OVERVIEW AND SCRUTINY COMMITTEE**

**Thursday, 24th November, 2011**

**7.00 pm**

**Town Hall, Watford**

**Publication date: 16 November 2011**

## **CONTACT**

If you require further information or you would like a copy of this agenda in another format, e.g. large print, please contact Sandra Hancock in Legal and Property Services on 01923 278377 or by email to [legalanddemocratic@watford.gov.uk](mailto:legalanddemocratic@watford.gov.uk) (Minicom available on 01923 278499).

Welcome to this meeting. We hope you find these notes useful.

## **ACCESS**

Access to the Town Hall after 5.15 pm is via the entrance to the Customer Service Centre from the visitors' car park.

Visitors may park in the staff car park after 4.00 p.m. and before 7.00 a.m. This is a Pay and Display car park; the current charge is £1.50 per visit.

The Committee Rooms are on the first floor of the Town Hall and a lift is available. Induction loops are available in the Committee Rooms and the Council Chamber.

## **FIRE/EMERGENCY INSTRUCTIONS**

In the event of a fire alarm sounding, vacate the building immediately following the instructions given by the Democratic Services Officer.

- Do not use the lifts
- Do not stop to collect personal belongings
- Go to the assembly point at the Pond and wait for further instructions
- Do not re-enter the building until authorised to do so.

## **MOBILE PHONES**

Please ensure that mobile phones are switched off before the start of the meeting.

# COMMITTEE MEMBERSHIP

Councillor M Watkin (Chair)

Councillor S Rackett (Vice-Chair)

Councillors N Bell, S Greenslade, K Hastrick, P Jeffree, S Johnson, R Martins and K McLeod

## AGENDA

### PART A - OPEN TO THE PUBLIC

**1. APOLOGIES FOR ABSENCE/COMMITTEE MEMBERSHIP**

**2. DISCLOSURE OF INTERESTS (IF ANY)**

**3. MINUTES** (Pages 1 - 8)

The minutes of the meeting held on 21 September 2011 to be submitted and signed.

**4. FUTURE COUNCIL** (Pages 9 - 26)

Report of the Managing Director

**5. CALL-IN**

To consider any Executive decisions which have been called in by the requisite number of Members.

**6. OUTSTANDING ACTIONS** (Pages 27 - 34)

The document sets out the update on the outstanding actions which arose at previous meetings.

**7. UPDATE ON THE COUNCIL'S KEY PERFORMANCE INDICATORS AND MEASURES - SECOND QUARTER 2011/12** (Pages 35 - 56)

Report of the Partnerships and Performance Section Head

This report presents an update on the council's key performance indicators (KPIs) as at the end of quarter 2 (September 2011) as well as other performance measures identified and agreed by Committee for scrutiny during 2011/12.

**8. COMMUNITY SAFETY PARTNERSHIP TASK GROUP UPDATE**

The Committee and Scrutiny Officer will provide a verbal update on the progress of the Community Safety partnership Task Group.

**9. HOSPITAL PARKING CHARGES TASK GROUP UPDATE**

The Committee and Scrutiny Officer will provide a verbal update on the progress of the Hospital Parking Charges Task Group.

**10. FORWARD PLAN** (Pages 57 - 62)

Report of the Head of Legal and Property Services

This report sets out the changes to the latest Forward Plan when compared to the edition presented at the last meeting.

**11. PREVIOUS REVIEW UPDATE: PUBLIC PRIDE** (Pages 63 - 70)

Report of the Head of Legal and Property Services

This report provides an update on two outstanding Public Pride Review recommendations, as requested by Policy Development Scrutiny Committee at its meeting held on 18 January 2011.

**12. WORK PROGRAMME AND TASK GROUPS** (Pages 71 - 90)

Report of the Head of Legal and Property Services

This report provides an update on the current work programme for 2011/12. It also includes new scrutiny suggestions for Task Groups.

**13. DATES OF NEXT MEETINGS**

- Thursday 22 December 2011 (For call-in only)
- Thursday 2 February 2012
- Wednesday 7 March 2012